

## 24x7 Technical Support [Students & Instructors]

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### CCCOnline offers 24/7 Technical Support

[24/7 Help Desk](http://help.cccs.edu) (<http://help.cccs.edu>)

Call - 1-888-800-9198

[Live chat](#) – click on **Chat Live**

[Create a support ticket](#) – click on **Create a Ticket** in the upper right hand corner

The technical support specialists at the 24/7 Technical Support help desk are trained to assist users on a variety of topics including:

- Configuring your computer to use D2L
- Logging into D2L
- Troubleshooting problems using your online course
- Setting up your browser to support D2L
- Questions about how to use features in D2L
- Uploading and downloading assignments/email attachments

[D2L Accessibility Information](#) (opens in new window)

Posted by: [Amy Sorensen](#) - Fri, Apr 15, 2016 at 2:01 PM. This article has been viewed 17800 times.

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