

General Info

For technical support related to YuJa, contact the [24x7 Help Desk](#).

For self-help articles, visit the [YuJa Knowledgebase](#) and search for your issue.

YuJa System Requirements

1. Minimum Requirements - Desktop

- Processor: 2GHz x86- or x64- bit dual core processor
- (Recommended: 2.4 GHz, Quad Core)
- Memory (RAM): 2 GB RAM (Recommended: 4 GB)
- Hard Disk: 100MB for install (approximately 250MB per hour of content for temporary storage)
- Operating System: Windows 7, Windows 8, Windows 8.1, and Windows 10 (both 32 and 64 bit versions)
- Mac OS 10.10 or higher
- Internet Connection with 1.5 Mbps

2. Minimum Requirements - Mobile

- Android – Phones and tablets supporting Lollipop 5.0 and above
- iPhone – Phones and tablets supporting iOS 5 and above*
- We recommend when watching content on a mobile browser, that users have a bandwidth connection of 4MB per minute for standard video quality
- We recommend when watching content on a mobile browser, that users have a bandwidth connection of 10-12MB per minute for high definition video quality.

Posted by: [Melody Fan](#) - Wed, Jan 9, 2019 at 12:46 PM. This article has been viewed 39 times.

Online URL: <https://kb.ccconline.org/article.php?id=397>